

» North/South Library (BN|S)

In 2016, the North|South Library (BN|S) went on providing *Information Literacy Training*, in Portuguese, English and Spanish, while promoting the independent research process through Bibliographic Instruction, Database Researching and Platforms of Scientific Journals Evaluation Workshops open to the University of Coimbra community at large. BN|S offered 5 group sessions (90 students) and 47 individual bibliographic training sessions (total 137).

In 2016, BN|S partnered with the researchers Olga Solovova and Nancy Duxbury and with staff member Joaquim Veríssimo to launch the *Publish do not perish: survive the stampede* project which consists of academic training workshops to support student academic development (to continue throughout the 2017 academic year (http://www.ces.uc.pt/survive_stampede)). Within the context of this project, BN|S offered four group sessions which covered: *Catalogues and database research;*

Citation norms and styles, and bibliography organization; Zotero & Mendeley bibliographic managers; Academic journals relevance and impact.

Concerning its general activities, the BN|S registered an increase in all its relevant indicators: attracting 325 new users, of which 242 were external (i.e., other institutions), and pertaining to 17 different countries; its team answered 2,299 requests, in person, by email and by phone and offered distance support to users and other libraries, by providing them with digitized documents; **in addition to its collection growing by a total of 24,297 volumes with the addition of 1,086 new volumes (669 gifted and 417 acquired).** Overall circulation amounted to the loan of 6,948 books and 277 periodicals.

